

# SharePointKonsult

Your Global SharePoint partner

## INTRODUCTION

In the present economic climate organisations are increasingly seeking opportunities to reduce costs, increase efficiency and embark on strategic initiatives that will measurably impact their bottom line.

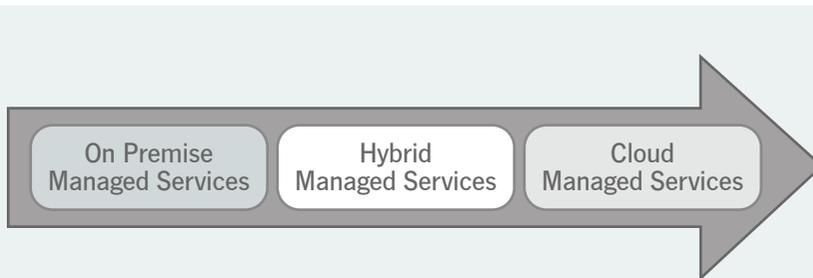
IT delivery organizations are tasked with meeting service levels while dealing with massive storage growth, increasing complexity and shrinking budgets with potentially a reduced staff. Companies are therefore forced to find alternative and more cost effective ways to maintain service levels.

Complete outsourcing is not very popular with IT managers, but an alternative approach that is gaining more support is “out-tasking”. This approach does not follow the traditional outsourcing model where an organisation gives up its control of an entire IT environment. Instead the organisation partners with trusted third parties to perform specific tasks within its environment.

In a SharePoint environment for example, tasks could include disaster recovery, taking Level 1 and Level 2 support functions, optimising search, performing analysis of error log files and so on.

Microsoft’s SharePoint is the fastest growing product in the history of Microsoft. A large number of organisations are using the product for portal, collaboration, document management, records management, web content management, and social networking purposes. To run a successful SharePoint environment requires people resources with different categories of expertise.

A professional services firm that **implements, develops and supports** business software solutions



## ABOUT SHAREPOINTKONSULT

SharePointKonsult, a leading SharePoint consultancy offers turnkey services on this platform. Their services range from project based consulting, expert services to ITIL -compliant SLAs. With many different levels and combinations of skill sets, SharePointKonsult can solve real problems faced by companies dealing with today’s challenging environment.

Our vision is to improve service delivery and reduce operational overhead of running SharePoint in enterprises. In addition we want to take our customers on a journey towards the cloud.



Information Worker Solutions  
Custom Development Solutions  
Data Management Solutions

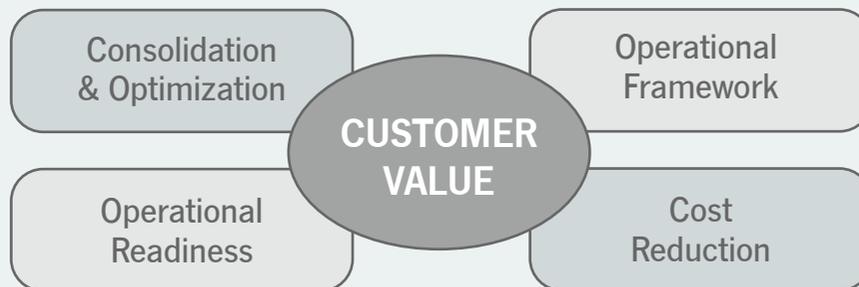


### WHY MANAGED SERVICES

The primary reasons for managed services are cost containment and service delivery.

Factors for consideration are:

- Maintenance & operations costs
- Management Overhead
- Labour costs - payroll, training, retention and associated human resource factors
- Measurable service levels
- Operational and Capital Expenditure
- Predictable Costs



### MANAGED SERVICES OFFERING

A service is managed when day to day management responsibility of the function is transferred to a 3rd party for a fixed rate. Organisations no longer need to take an all or nothing approach to outsourcing. Out-tasking allows organisations to choose the level of involvement from SharePoint-Konsult that best fits their needs.



SharePointKonsult's Managed Services are designed to ensure the health and stability of your SharePoint infrastructure environment while reducing the on-going administrative burden and cost of IT support and maintenance.

Our managed services offering includes:

- An assessment of your SharePoint environment
- Continuous 24/7, 365 days a year monitoring
- Management of recurring central administration activities
- Weekly tasks by our certified SharePoint experts
- 3rd level support by SharePoint developers and architects
- Onsite and Offsite service delivery
- ITIL and MOF client approach

Contact us today for discussion on how we can assist you with SharePoint.

SMC Enterprise (Pty) Ltd.  
info@smcenterprise.co.za  
www.smcenterprise.co.za

Tel. +27 (0) 11 317 3676  
Fax. +27 (0) 11 317 3677  
17 Muswell Road South  
Bryanston, Johannesburg, 2021

Tel. +27 (0) 21 762 1062/3  
Fax. +27 (0) 21 762 4299  
Aintree Park, Block E, Level 1  
Loch Road, Kenilworth, 7708



Information Worker Solutions  
Custom Development Solutions  
Data Management Solutions

